



## HOW TO SHOP FROM THE PERTH MINT



**Freecall Australia: 1800 098 817**  
**International: +61 8 9421 7218**

Credit card orders may be placed by phone between 8:30am and 4:00pm Monday to Friday (AWST). Our friendly team are here to help you with all your orders, requests and enquiries.



### Mail:

Send your order with your payment or credit card details to:

**The Perth Mint**  
**Reply Paid 6297**  
**PO Box 6297**  
**East Perth WA 6892**  
**AUSTRALIA**



**Fax Australia: (08) 9225 5012**  
**Fax International: +61 8 9225 5012**

Credit card orders can be faxed seven days a week. Send your order with your credit card details.



**Online:**  
**[www.perthmint.com.au](http://www.perthmint.com.au)**

Place your order online anytime day or night by visiting our website at **[www.perthmint.com.au](http://www.perthmint.com.au)** You can also log on and check the status of orders placed via our website.



### Delivery:

Orders are normally despatched within 2 days subject to payment and stock availability. Delivery usually takes 1-2 days from despatch. To check on the progress of your order, contact our Customer Service Team. Please provide a contact email (associated with your account) to ensure you receive a notification on your despatched order.



### Limited Edition Sell-Outs:

Some coins have very limited worldwide mintages and can sell-out quickly. We recommend that you place your order on our website to avoid disappointment.



### Email Newsletters

Subscribe to our email newsletter at [www.perthmint.com.au/Subscribe](http://www.perthmint.com.au/Subscribe) to receive the latest information on new releases, special offers, competitions and much more.



### Returns, Refunds & Exchanges:

All items (excluding bullion products) carry our 30-Day Money Back Guarantee, which allows the returned items to be replaced or refunded of the purchase price (excluding delivery charges). Please contact our Customer Service Team before returning any goods.

## TERMS AND CONDITIONS

- All prices are in Australian dollars, inclusive of GST where applicable, and are correct at the time of printing. The Perth Mint reserves the right to amend prices without notice.
- All items are available at the time of publication and, unless otherwise notified, orders will be accepted on a first-come, first-served basis while stocks last.
- Orders will not be processed without payment. Payments not received within seven days will result in cancellation of the order, without notice.
- Credit cards will be debited and cheques banked on receipt of order.
- In the event of any one or more coins being over-subscribed or not available, an appropriate refund will be made and the balance of the order accepted.
- The number of units issued to any individual in response to an order shall be the sole decision of The Perth Mint.
- Incorrect payments will be returned for correction before the order can be accepted.
- Delivery charges must be included, as indicated on the Order Form.
- The year-dates on the coins featured do not necessarily indicate the year of release or the year in which they were minted.
- Toll Priority is used for all domestic orders. Express courier deliveries must be signed for by a person living at the nominated address. However, if your delivery address is an unmanned delivery box (e.g. PO Box, Parcel Lockers, RMB), our Customer Service Team will dispatch your order via Australian Post as a registered parcel.
- Lay-by: A lay-by service is offered for orders in excess of \$300 with payments to be made in four (4) equal monthly instalments by credit card, cheque or money order. The first instalment must be a quarter of the total order value (including shipping) and must accompany the order. After the final payment is received, the goods will be dispatched to you. When lay-by payments are made by credit card, authority for all four payments is deemed to be given with the first payment, and no additional authority will be requested. Lay-by cannot be accepted for bullion coins. Lay-by orders not completed will incur a \$50 administration charge. Only one lay-by at a time is allowed per customer. Once a lay-by has been set up it cannot be altered.
- Subscriptions: Series subscriptions will be dispatched as five separate shipments, each with a delivery charge. No lay-by options are offered. Issue prices for subscriptions may change. Payment for the full series cannot be accepted up front and any full payments will be returned. Additional product purchases cannot be accepted on a subscription cheque.
- Subject to Australian Consumer Law, the proprietor of The Perth Mint, its servants/agents make no representations or warranties, express or implied, or offer or give any advice or opinion as to the numismatic or investment value or potential or otherwise of any of the units.
- Although every care has been taken in the preparation of this publication, The Perth Mint and its affiliates cannot be held responsible for the accuracy of any statistic, statement or representation made. The Perth Mint and its affiliates cannot accept any liability for any loss suffered as a result of any action whatsoever taken by any person based on this publication.
- For full Terms & Conditions refer to [www.perthmint.com.au](http://www.perthmint.com.au).

## PRIVACY AND SECURITY

GoldCorp Australia (trading as The Perth Mint) does not disclose personal information about any of its customers to any unrelated third party or any unauthorised personnel. Information may only be disclosed to authorised government and legal authorities, and authorised contractors conducting business on our behalf. Generally you have received this information because you have previously purchased from us or you have requested to receive it. Should you no longer wish to receive such information from The Perth Mint, either by mail or e-mail, please contact our Customer Service Centre on **Freecall 1800 098 817** or **+61 8 9421 7128**.



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East Perth WA 6004

For further information on The Perth Mint and its range of precious metal products, please write to us at the address above, email [info@perthmint.com.au](mailto:info@perthmint.com.au) or visit our website at [www.perthmint.com.au](http://www.perthmint.com.au)